

APPENDIX A: Performance Measures, Targets and Reporting Commitments

Term: 2023 – 2027

BCUOMA commits to the following targets and reporting commitments:

Metric / Target							Reporting Commitment	Subject to 3 rd Party Review
I. ACCESSIBILITY								
Results of BCUOMA's enhanced accessibility standards:							Reported in Annual Report (against targets)	Yes
Community Type (NOTE 1)	Enhanced Service Level (target)	Community Type (NOTE 1)	Enhanced Service Level (target)					
a) City, High Industrial	One facility per 100,000 people	c) Town, High Industrial	One facility					
b) City, Low Industrial	One facility per 200,000 people or one facility within a 15-minute drive if the population is less than 200,000	d) Town, Low Industrial	One facility within a 30-minute drive, otherwise its own facility					
		e) Village	One facility within a 30-minute drive, otherwise its own facility					
Number/locations of Return Collection Facilities (RCFs) with the types of products and volumes accepted at each advertised RCF, and their minimum business hours.							Reported in Annual Report	Yes
Frequency and description of the use of alternative collection methods rather than a physical location (e.g., mobile collections, collection events) in providing collection services to consumer.							Reported in Annual Report	No
Dates, locations and results of collection events.							Reported in Annual Report	No
II. SALES, COLLECTION & CAPTURE RATES								
The target Capture Rates for the current term are projected from 2019-2021 average results which serve as a baseline, using the following methodology.							All actuals reported in Annual Report (with actual capture rates reported against target /baseline)	Yes
Product	Sold	Consumed in Use	Re-purposed	Available for Collection	Collected	Capture Rate (target/baseline)		
a) Used Oil (Millions of Litres)	94.5	27.7	17.29	49.5	49.0	98.9%		
b) Filters (Units)	6.7	n/a	n/a	6.7	6.2	92.9%		
c) Containers (Million Kgs)	2.0	n/a	n/a	2.0	1.7	86.7%		

Metric / Target							Reporting Commitment	Subject to 3 rd Party Review
d) Used Antifreeze (Millions of Litres)	12.7	7.8	n/a	4.80	2.5	52.9%		
By Regional District – Total litres of oil and antifreeze, total filter units, and total kg. of containers collected in a calendar year for both the commercial and consumer collection streams.							Reported in Annual Report	No
Provincially – Total litres of oil and antifreeze, total filter units, and total kg. of containers collected in a calendar year for both the commercial and consumer collection streams compared to the following year							Reported in Annual Report	Yes
III. CONSUMER AWARENESS & EDUCATION								
Awareness by British Columbians (General Public): • Program: Are you aware there is a program that recycles used motor oil and antifreeze in British Columbia? TARGET: 60% • Information: If you needed to find information about how to recycle used motor oil and antifreeze, do you know where to go to find it? TARGET: 60%							Reported in Annual Report (against target)	Yes
Awareness by consumers that have BCUOMA materials to return (RCF Users): • Program: Are you aware there is a program that recycles used motor oil and antifreeze in British Columbia? TARGET: 65% • Information: If you needed to find information about how to recycle used motor oil and antifreeze, do you know where to go to find it? TARGET: 70%							Reported in Annual Report (against target)	Yes
Description of educational materials and educational strategies used.							Reported in Annual Report	No
IV. PRODUCT MANAGEMENT								
Description of how the collected product was managed in accordance with the Pollution Prevention Hierarchy (PPH) based on the BCUOMA definitions compared to the following year							Reported in Annual Report	Yes
Efforts taken to reduce environmental impacts, to increase reusability and recyclability.							Reported in Annual Report	No
V. AUDITS								
Independently Audited Financial Statements.							Included with Annual Report	Yes
Independent Non-financial Information Review Report.								
Results of landfill audit findings where relevant for BCUOMA products.							Reported in Annual Report (as audits occur)	No

Notes:
¹ BCUOMA Definitions of Community Types with population at time of study for reference only

Community Type	Population Characteristics	Business Establishment Characteristics	Number of Communities	Population (2016)
City, High Industrial	More than 5,000	More than 20 per 10,000 people	44	1,449,800
City, Low Industrial	More than 5,000	20 or less per 10,000 people	53	2,690,333
Town, High Industrial	2,501 to 5,000	More than 50 in total	3	14,196
Town, Low Industrial	2,501 to 5,000	50 in total or less	63	228,627
Village, High Industrial	1,000 to 2,500	More than 50 in total	1	1,047
Village, Low Industrial	1,000 to 2,500	50 in total or less	89	149,683
Other (<1000)	n/a	n/a	66	31,454
Total			319	4,565,142